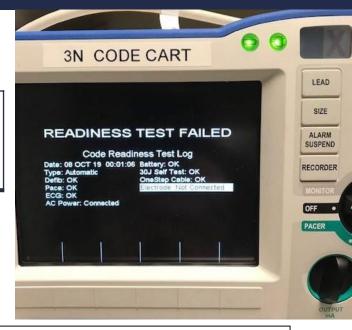
## ZOLL R Series ALS: Red X Troubleshooting Guide UWA Health

\*This document and other ZOLL related information can be found on the INTRANET website under Clinical Resources Tab/ ZOLL Resources folder.

If the screen shown on the right is encountered, follow the below troubleshooting steps.



## Verify that pads are NOT connected to the patient

- 1) Turn the selector knob to MONITOR
- Press the REPORT DATA softkey, then the TEST LOG soft key
- 3) View the screen display to determine the cause of failure (highlighted)
- 4) If possible, fix the reason for the failure. For example, if electrodes (defibrillator pads) are expired, replace them or if AC power is not plugged in, plug into AC power. (NOTE: AC power source does not need to be a RED PLUG)
- 5) Perform a SHOCK TEST
- 6) If a "30j TEST OK" message displays, the device can be used in an emergent situation.
- 7) Verify presence of green check mark.
- If problem cannot be resolved, contact Clinical Engineering (4-2391)